



I made a wrong purchase of Parallels product, how do I get a refund?

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

- I purchased an upgrade license for Parallels Desktop for Mac when I need a full copy license.
- I purchased an incorrect version of Parallels Desktop for Mac.

Resolution

Please refer to [KB123877](#) to learn how to refund a purchase.

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