



Upgrading Parallels Desktop from trial

- Parallels Desktop
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

I was using a trial copy of Parallels Desktop, then purchased an upgrade, but can't activate it, as I don't have a license for the previous version required during the activation process.

Cause

Upgrade from a trial copy is not supported. You need a full Parallels Desktop license after using a trial copy.

Resolution

Contact the seller for a return and place an order for a full license at [the Parallels Online Store](#).

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