



Virtual machine cloning stops after copying template: sysprep fails

- Parallels Remote Application Server

Symptoms

Virtual machine cloning stops after copying template: sysprep fails

Log

In the copied virtual machine ("C:\Windows\System32\Sysprep\Panther\setuperr.log"):

```
<Date> <Time>, Error SYSPRP Package <PackageFullName> was installed for a user, but not provisioned for
<Date> <Time>, Error SYSPRP Failed to remove apps for the current user: 0x80073cf2.
<Date> <Time>, Error SYSPRP Exit code of RemoveAllApps thread was 0x3cf2.
<Date> <Time>, Error [0x0f0082] SYSPRP ActionPlatform::LaunchModule: Failure occurred while executing
<Date> <Time>, Error SYSPRP ActionPlatform::ExecuteAction: Error in executing action; dwRet = 0x3cf2
<Date> <Time>, Error SYSPRP ActionPlatform::ExecuteActionList: Error in execute actions; dwRet = 0x3cf2
<Date> <Time>, Error SYSPRP SysprepSession::Execute: Error in executing actions from C:\Windows\System32
<Date> <Time>, Error SYSPRP RunPlatformActions:Failed while executing SysprepSession actions; dwRet = 0
<Date> <Time>, Error [0x0f0070] SYSPRP RunExternalDlls:An error occurred while running registry sys
<Date> <Time>, Error [0x0f00a8] SYSPRP WinMain:Hit failure while processing sysprep generalize internal
```

Cause

Sysprep fails after you remove or update Windows Store apps that include built-in Windows images.

Resolution

Please follow Microsoft article below to resolve the issue:

[Sysprep fails after you remove or update Windows Store apps that include built-in Windows images.](#)

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