

Black screen after express installation of Ubuntu Server 14.04.4 LTS

• Parallels Desktop

Symptoms

Black screen on first boot of virtual machine after installing **Ubuntu Server 14.04.4 LTS** in express mode.

Cause

Ubuntu Server installs Plymouth splash, which uses 7tty (7-th console window) by default. But in case of server distributions, there is no GUI for system to use:

Resolution

Issue can be resolved by using either one of two methods listed bellow.

1. Editing bootloader menu options method:

- 1. Open OS X System Preferences > Keyboard, and make sure Use all F1, F2 etc. keys as standard function keys option is enabled (checked):
- 2. Open the virtual machine <u>Configuration</u> pane > **Hardware** > **Boot order** and check "Select boot device on startup".
- 3. Start the virtual machine and make its window active (click on it).
- 4. Start Ubuntu server virtual machine, then press **Esc** when prompted. Press **1** to select boot from Sata drive
- 5. Press **Tab** to access you grub boot loader:
- 6. Press **e** to edit boot options for kernel:
- 7. Find kernel options string similar to:
 - `linux /boot/vmlinuz-4.2.0-27-generic root=/dev/mapper/ubuntu--vg-root ro vt.handoff=7`
- 8. Remove parameter vt.handoff=7, then save changes by pressing **F10**.
- 9. Boot system as usual. If there are many boot configurations in **GRUB**, remove vt.handoff=7 from all of them in the same manner.

2. Switching Linux console window and manual editing grub.cfg method.

- 1. Start Ubuntu server virtual machine. Wait till you get the black screen.
- 2. Press Alt+F1. This will allow you to switch to a different Ubuntu server console.
- 3. Input your username and press **Return/Enter**, now enter your password, then press enter.

4. Type in the following command and press **Enter**:

sudo nano /boot/grub/grub.cfg

- 5. Find the necessary string vt.handoff=vt.handoff=7 (you can use Ctrl+W to find it in grub.cfg) and remove vt.handoff=7 part
- 6. Save changes you've made to grub.cfg. Press Ctrl+O, then press y and press Return/Enter
- 7. Boot system as usual.

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