



Configuration of Parallels Mac Management Proxy Server fails

- Parallels Device Management

Symptoms

- The following errors shown during the Parallels Mac Management Proxy configuration:

- **pma_isv_proxy_config.log** contains the following:

```
W /SqlClient:1860:884/ Query execution error: 'QSqlError(0, QODBC3:
Unable to execute statement, [Microsoft][ODBC SQL Server Driver][SQL
Server]Login MEDC\svc_Parallels not found. [Microsoft][ODBC SQL Server
Driver][SQL Server]User does not have permission to perform this
action. [Microsoft][ODBC SQL Server Driver][SQL Server]Login
MEDC\svc_Parallels doesn't map to any user. [Microsoft][ODBC SQL Server
Driver][SQL Server]Map login MEDC\svc_Parallels to user
pmmdbuser_ReadWrite. [Microsoft][ODBC SQL Server Driver][SQL
Server]User pmmdbuser_ReadWrite is a member of db_owner.)'
W /CmProxyCfgUtils:1860:884/ QSqlError(0, QODBC3: Unable to execute
statement, [Microsoft][ODBC SQL Server Driver][SQL Server]Login
MEDC\svc_Parallels not found. [Microsoft][ODBC SQL Server Driver][SQL
Server]User does not have permission to perform this action.
[Microsoft][ODBC SQL Server Driver][SQL Server]Login MEDC\svc_Parallels
doesn't map to any user. [Microsoft][ODBC SQL Server Driver][SQL
Server]Map login MEDC\svc_Parallels to user pmmdbuser_ReadWrite.
[Microsoft][ODBC SQL Server Driver][SQL Server]User pmmdbuser_ReadWrite
is a member of db_owner.)
F /pma_isv_proxy_config:1860:884/ Unable to configure PMM database.
```

Cause

Permissions issue.

Resolution

Grant the user account running the configuration wizard the SQL server role "db_securityadmin"
