

How to re-install Universal Printing module in Parallels Remote Application Server

• Parallels Remote Application Server

Symptoms

I want to reinstall the Universal Printing module on an affected Terminal Server.

Resolution

In order to uninstall and install the module on an affected Terminal Server:

- 1. Run CMD with administrative permissions and navigate to the Parallels installation directory (by default C:\Program Files (x86)\Parallels) > ApplicationServer > UniversalDevices > x32 or x64 based on your installed OS.
- 2. Run the following command:

```
2XInst.exe /UP
```

- 3. Press **OK** button in pop-up window
- 4. Execute this command:

```
2XInst.exe /IP
```

5. Press **OK** button in pop-up window

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