



Unable to install Netboot Server component

- Parallels Device Management

Symptoms

During setup of Parallels Mac Management, Netboot Server component option is grayed out.

Cause

Requirements for installation are not met.

Resolution

Verify the following:

1. **Distribution Point role** is installed on the server.
2. **WDS** is installed and running. If **WDS** and **DHCP** are both installed on the same server, the "**Do not listen on port 67**" option must be selected in the **WDS** service properties.
3. **BITS 4.0** is installed.
4. Verify that the user account used to configure Parallels NetBoot Server has sufficient privileges.
5. Check that "**Enable PXE support for clients**" option is enabled in SCCM.