

## How to recreate default RDP Listener.

• Parallels Remote Application Server

# **Symptoms**

- Unable to start published application due to an error:
- At the same time, unable to connect to Terminal Server using native RDP (mstsc.exe):

#### Cause

Registry key corruption.

### Resolution

To fix the problem RDP listener needs to be recreated on the affected Terminal Server.

- 1. Export the following registry key for safety:
- HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp
- 2. Delete the following registry key:
  - HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp
- 3. Download attached registry file:

#### RDP-Tcp.reg

**NOTE:** If your OS is Windows Server 2012 R2, additional file will be required:

#### RDP-Tcp2012.reg

4. Double-click the **RDP-Tcp.reg** file and click on **Yes** apply registry changes. Do the same with **RDP-Tcp2012.reg** if required.

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