# || Parallels<sup>®</sup>

### Unable to install Windows 10 BSOD 0xc0000098

- Parallels Desktop
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

### Symptoms

Unable to install Windows 10 virtual machine after downloading installation image from Microsoft: <u>https://www.microsoft.com/en-in/software-download/windows10</u>

Installation fails with **BSOD 0xc0000098** after a short delay:

#### Cause

Windows 10 installation image corruption caused by unreliable Internet connection.

## Resolution

Download the installation image over stable Internet connection, or use Windows 10 installation USB and follow these installation <u>instructions</u>.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.