

Connecting to the server from client takes a long time

- Parallels Remote Application Server
- Parallels Remote Application Server 14.1

Symptoms

- It takes very long time to connect to the server from client.
- Large environment, published items are filtered for users using SID filtering, LDAP or WinNT.

Cause

Large environments with an amount of filtered items using LDAP or WinNT may lead to long logon times.

Resolution

Do the following during maintenance hours:

1. Take a backup from **Remote Application Console > Administration > Backup** tab.
2. Navigate to **Remote Application Console > Publishing** > right-click on publishing items tree > **Convert Filters to Secure Identifiers**: