



Cannot access Mac volumes from Windows Command Prompt

- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

Cannot access Mac volumes from Windows Command Prompt with admin privileges.

The system cannot find the drive specified message appears, the specified volume does not mount.

Cause

This is Windows limitation.

The volumes can only be mounted for the active user who's currently logged in to Windows profile, this does not cover the entire system.

Resolution

To workaroud the limitation the volumes can be mounted manually in elevated mode using one of the following methods.

Method 1:

1. In Local Group Policy Editor, locate the following Group Policy path:

```
Local Computer Policy\Windows Settings\Security Settings\Local Policies\Security Options
```

2. Configure the following policy to **Prompt for consent**:

User Account Control: Behaviour of the elevation prompt for administrators in Admin Approval Mode

For more information please see [the official Microsoft article](#).

Method 2

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