|| Parallels[®]

How to collect Management Point Log Files?

• Parallels Device Management

In some of the cases Support Team can ask you to provide logs from Management Point.

To do so, on the machine where the Management Point is located please collect the files named **MP_*.log** from the following directory:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\CCM\Logging\@Global\LogDirectory

For more information please refer to:

Technical Reference for Log Files in Configuration Manager

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.