

How to Configure the User Portal

- Parallels Remote Application Server 19.1
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Configure User Portal

User Portal is a functionality built into RAS Secure Gateway that allows users to connect to Parallels RAS and open published resources from a web browser using the Parallels Web Client. The client works similarly to a platform-specific Parallels Client, but does not require any additional software to be installed on users' computers or devices. All that users need is an HTML5-enabled web browser.

To configure User Portal, click the User Portal tab in the RAS Secure Gateway properties dialog and then set the options described in the subsequent sections.

To open Parallels Web Client in a web browser, enter one of the following in a web browser, depending on your setup:

- The DNS name of an HALB device or HALB Virtual Server (if in use). For example, <https://ras.msp.com>.
- The FQDN or IP address of a specific RAS Secure Gateway. For example, <https://rasgw1.company.dom>.

When you open the Web Client in a web browser, the login page is displayed.

To log in to Parallels RAS, specify your user name in the UPN format (username@domain.com) and password and click Log in.
