



Unable to install Parallels Mac Management

- Parallels Device Management

Symptoms

Unable to install Unable to install Parallels Mac Management: **The wizard was interrupted before Parallels Mac Management for Microsoft SCCM 2012 could be completely installed**

Logs

The following entries in `%windir%\Logs\pma_setup.log`:

```
InstallShield: Failed to load CLR - error 0x29b00c0  
InstallShield: could not load any version of the CLR  
CustomAction CreatePmmLogsDirectory returned actual error code 1603 (note this may not be 100% accurate)
```

Cause

.NET Framework 3.5 is not installed

Resolution

Install .NET Framework 3.5 by using the **Add Roles and Features Wizard**

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