



Slow performance of published application

- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 18.1
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 19.0

Symptoms

- It takes a long to open a published application.
- This application opens up much more faster in default Microsoft RDP.
- Client's computer is not located in local network.

Resolution

1. At Parallels Client go to **Connection Properties > Experience tab > Performance >select Low Speed Broadband**
 2. Re-login to farm and launch an application.
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