

Incorrect printer set as default

• Parallels Remote Application Server 14.0

Symptoms

The default printers in client's sessions are not correct, or there is no printer set as default.

Cause

Misconfiguration.

Resolution

1. At Parallels Client, go to Options > Advanced Settings > check Cache "Printer Hardware Information"

2. Open Connection Properties > Printing > Change Default Printer settings > set timeout to force default printer to 120 sec.

