Parallels Desktop couldn't detect Windows 10 Boot Camp partition

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 11
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 10

Symptoms

- Parallels Desktop can't detect Windows 10 Boot Camp partition.
- Windows 10 works fine if I start Boot Camp natively.
- When creating an empty virtual machine and selecting a Boot Camp drive as a source I receive the error:

  Failed to configure the Boot Camp partition's hard disk.

Cause

Windows hard disk errors.

Resolution

Check your Windows hard disk for errors:

1. Right-click on your drive **> Properties > Tools** tab **> Error Checking > Check > Scan drive**.

2. Once scanning is done, you'll receive the output:

3. Click on **Repair drive** and reboot WIndows to proceed.
4. After that please boot on the Mac side, remove the old Boot Camp virtual machine and create a new one.

An alternative resolution: running CHKDSK Utility

1. In Windows search bar type **cmd**, right click on **Command Prompt > Run as Adminisrtator**

2. Execute the command:

   ```
   chkdsk /r /f                    hit Enter/Return
   ```
3. Type **Y** to confirm disk checking and hit **Enter/Return**. Reboot Windows to proceed.

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