



Netboot image is not available as a boot option.

- Parallels Device Management

Symptoms

I have created a **NBI** file and converted it to a **WIM** file and created a **task sequence** and deployed the **task sequence** to a collection of **Macs**. The problem is that the **NetBoot image** option is not appearing as a boot option on the target Macs.

Please check `pma_isv_netboot_service.log` for the following errors:

```
W /PmaUtils:32916:556c/ Could not construct WMI namespace: host = '', site code = '
D /pma_netboot_service:32916:556c/ SMS Provider:
D /pma_netboot_service:32916:556c/ Starting DistributionAgent...
D /pma_netboot_service:32916:556c/ DistributionAgent has started
D /pma_netboot_service:32916:556c/ Starting BsdpServer...
D /pma_netboot_service:32916:556c/ Listening on \\.\pipe\pma_netboot_service.pipe
D /pma_netboot_service:32916:556c/ BsdpServer has started
I /pma_netboot_service:32916:37fc/ Distribution Point NAL path is ''.
I /pma_netboot_service:32916:37fc/ Unable to fetch data (Unable to read DP NAL path. Check that a
D /pma_netboot_service:32916:556c/ Stop service
```

Cause

Check `C:\Windows\Logs` for `pma_netboot_config.log`.

If there is no such file it means that **NetBoot Server Configuration Utility** has failed to configure or has not been run yet.

NOTE: In case log file persists, please follow this article: <http://kb.parallels.com/en/122853>

Resolution

Run **NetBoot Server Configuration Utility**, proceed with configuring and check the issue.
