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## Previously working Windows virtual machine now shows "No boot device is available"

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac App Store Edition

### Symptoms

Windows virtual machine was working before but now shows No boot device is available when booting up.

#### Cause

Virtual machine configuration file not being read correctly.

### Resolution

1. Shutdown the Windows virtual machine.

- 2. Open the virtual machine hard disk configuration: go to menu bar at the top > Actions > Configure > Hardware tab > Hard Disk 1.
- 3. In **Source** drop-down menu choose **Disconnected** option.
- 4. Close the **Configuration** menu and quit **Parallels Desktop**.
- 5. Launch Parallels Desktop and access the virtual machine hard disk configuration menu once again.
- 6. Select the source and navigate to the **.hdd** file located in the **.pvm** bundle.
- 7. You should now see your virtual hard drive file listed in **Source** drop-down menu:
- 8. Close the **Configuration** menu and start the windows Windows virtual machine.

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