



Text too small on high resolution displays

- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
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- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 18.1

Symptoms

When connecting to an RDS session from a machine which uses a high resolution display, icons and text within the published session are very small in size.

Cause

Since the session is being run remotely at a different resolution, much lower than the resolution used locally, when the resource is mirrored, the same amount of pixels used remotely will be mirrored locally.

As a result, the mirrored content is small in size which may be uncomfortable for some users.

Resolution

Some ways to alleviate such behavior may be:

- In Windows for the user's profile on his RDS session, increase the display size for all items. This is achieved in the Control Panel > Appearance and Personalization > Display

On Windows 8 clients and above, open the windows Parallels RAS client and try to toggle the option "**DPI Aware**" from the Options menu.

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