

How-to force user to release the license when user closed the published application

- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 18.1

Question

Is there a way to make user logoff the session (and release the license) when user closed the published application?

Resolution

Remote Application Server licenses are based on the **RDP** sessions on the **RDSH** (Remote Desktop Session Host, Terminal Service)

When all published applications are closed from the client side, the **RDP** session itself remains open for 20 seconds by default. During this period, the license is still consumed.

This is done so that if a user launches an other app the same session could be used and the repose time for the user is much faster.

For more detailed information please check the [Licensing Guide](#)

There is no way to force it using **RAS** settings, sorry.

You may try to set **Session Time Limits** using **GPO** as described here:

How-to set Session Time Limits

Should you want to change this amount, do the following:

NOTE: "Use Remote Apps" feature must be **disabled** on the each server, as this is another mechanism and will work in different way.

Go to **RAS Console** > right click on **RD Session Hosts** > **Properties** > **Agent Settings** > **Publishing Session timeout**. Please note that the lower amount is **20** seconds, you need to type it manually.

NOTE: You need to use this set for ALL **RD Session Hosts**.

For example you have set it to 1 minute, license will be released after 1 minute + couple of seconds (slight delay caused by timeout between **Publishing Agent** and **Licensing Server**)

Also, to make sure that user closed **RDP Client** after he completed his work with published apps:

On the **RDP Client** go to **Connection properties > Advanced settings> Connection Advanced settings > Connection Timeout**.

For example, you may change this amount to **1**. It means that once customer closes all published apps - **RDP Client** closes either almost immediately (after 1 second).

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