

## Pinning published resources to the Windows start bar

- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 18.1

## **Symptoms**

When I try to create a shortcut for a published resource and pin it to the start bar, another entry in the user's start bar is created.

See the following screenshot for an example:

## Cause

OS Windows native logic working with shortcuts.

## Resolution

If you wish to avoid this behavior, you can create a shortcut as follows:

- 1. Create an application shortcut on the Desktop.
- 2. Run the application.
- 3. Once the application starts, right-click on the taskbar icon and select **Pin to taskbar**. Note that the icon pinned will be the 2X icon.
- 4. Open the following directory, where xxxx is the user name:
  - C:\Users\xxxx\AppData\Roaming\Microsoft\Internet Explorer\Quick Launch\User Pinned\TaskBar
- 5. Rename the "TSClient Application" shortcut to the name of the application.
- 6. Copy the Target Shortcut properties from the desktop shortcut to the one in the Taskbar folder.
- 7. Change the icon of the shortcut to the application icon by browsing the following folder:

C:\Users\xxxx\AppData\Roaming\2XClient\ico

You can then delete the desktop shortcut.

**Note**: The folder might be Local instead of Roaming. The process needs to be repeated for every application needed.

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