

## <u>Lifecycle announcement for Parallels Remote Application</u> <u>Server</u>

• Parallels Remote Application Server

Parallels has the following product lifecycle strategy for Parallels Remote Application Server:

Major releases for Parallels Remote Application Server are issued yearly, from a maintenance and support perspective there are two types of versions:

- 1. Long Term Supported (LTS) versions
- 2. Non LTS versions

## Long Term Supported (LTS) versions:

To ensure an improved maintenance and support for our customers Parallels will release a Long Term Support (LTS) version periodically. This will mean a longer supported period for LTS versions.

Each LTS version will be supported for a total duration of **36 months** (**3 years**), made up of **30 months** of maintenance followed by an additional **6 months** of support.

## Non - LTS version

Non - LTS versions will be supported for a total duration of **24 months** (2 years), made up of **18 months** of maintenance followed by an additional **6 months** of support.

The below table defines the **End of Maintenance** (EOM) and **End of Support** (EOS) for the current supported versions:

Product	Version	Release Date	EOM	EOS
Remote Application Server	15	03 Feb 2016	30 Sep 2017	28 Feb 2018
Remote Application Server	15.5	02 Nov 2016	30 May 2018	30 Nov 2019
Remote Application Server			10 Feb 2020	10 Jul 2020
Remote Application Server	16.5 (LTS)	11 Jun 2018 11 May 2021		11 Oct 2021
Remote Application Server	17	18 Jun 2019	30 Mar 2021	17 Sep 2021
Remote Application Server	18 (LTS)	16 Dec 2020	16 Jun 2023	16 Dec 2023
	19 (LTS)	28 July 2022	28 Feb 2025	28 July 2025

Rem	note				
App	lication				
Serv	/er				

Note: **Any previous versions** not listed in above table have now reached EOM and EOS

## **Definitions**

End of Maintenance: Last date of Development Iterations for the product version.

**End of Support**: Last date the official technical support services will be provided for the product version.

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