

## Parallels Desktop menus are greyed out.

• Parallels Desktop for Mac Standard Edition

## **Symptoms**

Virtual Machine List is greyed out and when trying to create new virtual machine, New option is also greyed out.

## Cause

Graphical User Interface malfunction caused by OS X misconfiguration.

## Resolution

- 1. Open Finder, Go > Go To Folder > ~/Library/Preferences/
- 2. Open com.parallels.Parallels Desktop.plist with Xcode
- 3. Right click on any space of Xcode window > Add Row
- 4. Add AppResumeDisabled, set type to Boolean and set Value as YES
- 5. Save and restart Mac.
- 6. Start Parallels Desktop, New option and Virtual Machine list should now be available.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.