



Could not publish service information to Active Directory: 1919 (No site name is available for this machine)

- Parallels Device Management

Symptoms

Unable to configure the Proxy on one of Primary Sites using all of the same accounts in AD because of the error:

However, on other Primary and Secondary Sites everything works fine.

The following error persists in `pma_isi_proxy_config.log`:

```
D /pma_isv_proxy_config:424:130c/ A certificate for '' and SCCM site '005' is registered with SMS pr
```

Cause

Parallels Management for Mac Proxy server installed on the machine with IP that is not included in the subnet of site's AD.

Resolution

Add your the machine's IP in the subnet of site's AD.

You can check this in the **Active Directory Sites and Services**:

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