

Mouse click is not working

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 10
- Parallels Desktop for Mac Standard Edition

Symptoms

Unable to click in virtual machine. Able to move mouse pointer but click and rght-click does not work.

Cause

Constant switching mouse from **USB** to **PS/2** loses click events.

This might be caused by:

- Windows malfunction
- Specific **USB** drivers installed in Windows by-design.

Resolution

- 1. **Shut Down** virtual machine.
- 2. Open virtual machine's configuration
- 3. Go to **Hardware** Tab.
- 4. Remove **USB&Bluetooth** from the left pane by clicking on "-" button.

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