# || Parallels<sup>®</sup>

### **Renew expired Parallels Desktop subscription**

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition

### Symptoms

When I start Parallels Desktop for Mac activated with a subscription license, I get the error message:

Your subscription to Parallels Desktop has expired.

To continue using Parallels Desktop, renew the subscription or purchase a new license.

## Cause

The license has expired.

## Resolution

Follow the steps below to renew the license:

- 1. Click on Renew....
- 2. On the opened page click **Proceed to Checkout**.

3. Proceed with the purchase.

4. Restart Parallels Desktop.

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