



Unable to configure Parallels Mac Management Proxy. Certificate request denied

- Parallels Device Management

Symptoms

The self-check for Proxy configuration came back clean with no problem notifications. When clicking on 'Finish' at Proxy Configuration Wizard the error appears:

```
Certificate Request Denied
```

The following errors persists in `pma_isv_proxy_config.log`:

```
03-19 12:47:00.778 W /Certs:1636:2e0/ Certificate disposition: 2 (Denied by Policy Module 0x80094800)
03-19 12:47:00.785 W /CmProxyCfgUtils:1636:2e0/ Certificate request denied
03-19 12:47:00.785 F /pma_isv_proxy_config:1636:2e0/ Certificate request denied
```

Cause

Certificate template was not issued for Macs.

Resolution

In the **Certification Authority** window, right-click **Certificate Templates** and click **New > Certificate Template to Issue**.

The error 'Denied by Policy Module 0x80094800' is internal Windows Server error.

You may also follow the link to official **Microsoft** resources: ["Denied by Policy Module 0x80094800"](#)
