



Error: "Could not configure role-based access control: Access is denied" when configuring the PMM Proxy

- Parallels Device Management

Symptoms

I am receiving the following error message while Parallels Mac Management Configuration Management Proxy:

```
Could not configure role-based access control: Access is denied
```

Cause

Wrong user permissions.

Log example (pma_isv_proxy_config.log)

```
01-23 13:17:54.144 D /AuthzManager:9784:2458/ LDAP store url: 'msldap://CN=Authorization Store,CN=Parallels
01-23 13:17:54.145 D /AuthzManager:9784:2458/ Bound to 'LDAP://CN=Program Data,DC=csun,DC=edu'
01-23 13:17:54.151 W /AuthzManager:9784:2458/ Access is denied
01-23 13:17:54.151 W /AuthzManager:9784:2458/ Access is denied
01-23 13:17:54.151 F /pma_isv_proxy_config:9784:2458/ Could not configure role-based access control: Access is denied
01-23 13:17:59.825 F /CmProxyCfgUtils:9784:2458/ ATL exception: Access is denied.
```

Resolution

User that runs CM Proxy configuration utility must have write access to Parallels containers and its descendant objects as per [KB 121569](#).
