

How many times Parallels Configuration Manager Proxy service logins to Mac during Network Discovery?

• Parallels Device Management

Symptoms

How many times Parallels Configuration Manager Proxy service logins to Mac during Network Discovery?

From pma_isv_network_discovery.log I see that **Parallels Configuration Manager Proxy** has tried to login on Mac only for two times:

```
2/27/15 2:06:20.228 PM sshd[17653] error: PAM: permission denied for svc_ConfigMgrNAA from grunter 2/27/15 2:06:20.516 PM sshd[17653] error: PAM: permission denied for svc_ConfigMgrNAA from grunter 2/27/15 2:06:20.558 PM sshd[17653] fatal: Read from socket failed: Connection reset by peer [prediction of the content of t
```

Cause

The amount of login attempts is always fixed - 2 attempts. This is by design of the product.

Resolution

You may increase this amount following this instruction:

In the **Parallels Network Discovery** settings, **Account** pane you can add similar credentials (username/password) in order to increase the amount of login attempts.

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