



Windows Shortcuts appears on the Mac Desktop even with disabled shared profile.

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 9 and older
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 10

Symptoms

Windows Shortcuts appears on the Mac Desktop even with disabled shared profile. If I will isolate Windows from Mac, I will be unable to even create a shortcut, because of the error `/psf/folders` error

Cause

Windows registry misconfiguration.

Resolution

NOTE: take a snapshot of your virtual machine (in Parallels Desktop menu bar go to **Actions -> Take snapshot...**) before you proceed with the instruction below to be able to revert all the changes.

1. Go to Start menu at the search bar type 'regedit' (without quotes).
2. Locate the following string:

```
[HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders]
```

3. Locate Desktop value.

- Now this is set with parameter:

```
"\psf\Home\Desktop"
```

- Change it to

```
%USERPROFILE%\Desktop
```

- Click OK

- Reboot Windows