

## NetBoot image not being broadcast to Mac Device Collection

• Parallels Device Management

## **Symptoms**

I have created a NBI file and converted it to a WIM file and created a task sequence and deployed the task sequence to a collection of Macs. The challenge is that the NetBoot image option is not appearing as a boot option on the target Macs.

The following errors persists in pma\_netboot\_service.log:

01-29 11:16:51.372 I /pma\_netboot\_service:1952:f88/ Unable to fetch data (Unable to read DP NAL page 1952)

## Cause

Current user does not have access to SMS Provider.

## Resolution

Grant the user read-only access to SMS Provider:

In SCCM 2012:

- Right-click on Administrative Users in Administration > Overview > Security and then click **Add User or Group.**
- Browse the user in the **User or group name** field.
- Click Add... in the **Assigned security roles** field.
- Select a role in the Available security roles (**Read-only Analyst**) list and click **OK**.
- Click OK in the Add User or Group dialog.

More information you can find here: http://kb.parallels.com/en/117937

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