



Parallels Access support

- Parallels Access

On Android:

Click on the vertical ellipsis button (3-dots additional options button) at the right top corner > **Troubleshooting** > **Request Support**.

In iOS:

Click on the question mark button at the right top corner > **Troubleshooting** > **Request Support**.

In Parallels account:

1. Sign in to your Parallels account and go to the [Support](#) page.
2. Select your product and the category of your question. Enter a short issue description or key words into the search box.
3. If you don't find the solution you are looking for, click **Request Support** and proceed to the Support contact options.