|| Parallels[®]

I am not able to deploy a software package or application

• Parallels Device Management

Symptoms

- I am not able to deploy a software package.
- The Distribution Point is configured in HTTP mode.

Logs

In the /Library/Logs/pma_agent.log I see the following:

```
01-09 06:51:00.514 W /PolicyTools:704:a13/ Download operation for 'http://win2012r2-001.pmm12.dom/:
01-09 06:51:00.514 D /ContentManager:704:a13/ Url list retrieval status for 'http://win2012r2-001.p
01-09 06:51:00.515 I /SoftDistAgent:704:a13/ Software deployment 'T1220006-T1200007-EFAF5F75' comp
```

Cause

Anonymous connections to Distribution Point are not allowed.

Resolution

- 1. Open Configuration Manager Console.
- 2. Navigate to Administration Overview Distribution Points.
- 3. In the right pane right-click required **Distribution Point** and click **Properties**.
- 4. In the General tab tick Allow clients to connect anonymously checkbox:

It is the only possible solution to allow Macs connecting to Distribution Points running if HTTP mode as they can not use Windows authentication in principle.

If you would like to increase security, please reconfigure SCCM and Parallels Mac Management in PKI mode. All clients will be connecting to Distribution and Management Points using HTTPS.

Please note that starting with SCCM 1906, the following settings are on the **Communication** tab. In version 1902 and earlier, these settings are on the **General** tab, as shown on the screenshot.

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