



Unable to connect to a remote computer using Parallels Access Web Console in Internet Explorer

- Parallels Access

Symptoms

I cannot connect to my computer using Web Console in Internet Explorer.

Cause

"TLS 1.1" and "TLS 1.2" are turned off

Resolution

1. Open Internet Explorer -> Settings -> Internet options -> Advanced tab
2. Check "TLS 1.1" and "TLS 1.2"

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.