



Unable to start Parallels Desktop 10. Problem ID: 15381

- Parallels Desktop for Mac Standard Edition

Symptoms

I cannot start Parallels Desktop, the process fails with the error:

Cause

Host OS misconfiguration / **Codedesign Utility** corruption

Resolution

1. Run **Terminal** (open Finder and go to `/Applications/Utilities/Terminal.app`), **copy the line below into Terminal** window and press Return/Enter:

```
sudo mv /usr/bin/codesign.bak /usr/bin/codesign
```

2. Enter your Mac user account password. You will not see characters, this is normal Terminal behavior. Just enter your password and press Return/Enter.
3. Start Parallels Desktop.

If the solution did not help, visit the following articles:

- <http://kb.parallels.com/en/122832>
- <http://kb.parallels.com/en/122614>

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