

## **Unable to print from Windows virtual machine**

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 10
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 9 and older

## **Symptoms**

I am not able to print from my Windows virtual machine.

- The printer is shown as installed properly in the Control Panel -> Devices and Printers .
- The print queue list is blank after attempting to print from any windows program.

## Cause

**Print Spooler service** is not turned on or is not started in Windows.

## Resolution

This is a Windows-related issue and we recommend you to contact <u>Microsoft Technical Support</u> for its investigation.

The possible workaround is to start the Windows Print Spooler service manually:

- 1. Press 'cmd'+R combination.
- 2. In the **Run** window type services.msc.
- 3. Locate the Print Spooler and click Start.

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