



Unable to print from Windows virtual machine

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 10
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 9 and older

Symptoms

I am not able to print from my Windows virtual machine.

- The printer is shown as installed properly in the Control Panel -> Devices and Printers .
- The print queue list is blank after attempting to print from any windows program.

Cause

Print Spooler service is not turned on or is not started in Windows.

Resolution

This is a Windows-related issue and we recommend you to contact [Microsoft Technical Support](#) for its investigation.

The possible workaround is to start the Windows Print Spooler service manually:

1. Press 'cmd'+R combination.
2. In the **Run** window type `services.msc`.
3. Locate the Print Spooler and click Start.