

Unable to start Virtual Machine - EFI Boot

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

The virtual machine loads with some EFI Shell commands:

Cause

EFI Boot is enabled in the virtual machine configuration.

Resolution

For Parallels Desktop 13 and newer versions:

1. Make sure that the virtual machine is shutdown.

NOTE: To shutdown a virtual machine use the following menus from the top menu bar: **Actions > Shut Down** or **Actions > Stop**.

- 2. Open your virtual machine's <u>configuration</u>. Then go to **Hardware > Boot Order** and expand **Advanced Settings** section.
- 3. Copy and paste the following system flag:

```
vm.bios.efi=0
```

4. Close configuration window and start the virtual machine.

For Parallels Desktop 12 and 11:

1. Make sure that the virtual machine is shutdown.

NOTE: To shutdown a virtual machine use the following menus from the top menu bar: **Actions > Shut Down** or **Actions > Stop** respectively.

- 2. Open your virtual machine's <u>configuration</u> > **Hardware** > **Boot Order** > **Advanced Settings** > Uncheck **Use EFI Boot** option:
- 3. Close configuration window and start the virtual machine.

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