# || Parallels<sup>®</sup>

### <u>Configuration Manager Proxy errors. Unable to configure PMM</u> <u>database</u>

• Parallels Device Management

## Symptoms

I am receiving the errors when trying to configure the Configuration Manager Proxy during Parallels Mac Management setup:

## Cause

not enough permissions to access the database.

## Resolution

Add user, which runs CM Proxy configuration utility, to 'dbcreator' server roles.

Execute the following steps:

- 1. Run SQL Server Management Studio from Start -> All Programs -> Microsoft SQL Server 2008 R2.
- 2. Click **Connect** in **'Connect to Server'** (Server type = Database Engine, Server name = , Authentication = Windows Authentication).
- 3. Ensure that the user, which will configure CM Proxy, present in -> Databases -> Security -> Logins.
- 4. Right click on 'dbcreator' in -> Databases -> Security -> Server Roles and click Properties in opened context menu.
- 5. Click Add... for Server Role Membership.
- 6. Browse logins to choose user which will configure CM Proxy.
- 7. Select the 'login' and click OK in 'Browse' for 'Objects' dialog.
- 8. Click **OK** in 'Select Logins dialog'.
- 9. Click OK in Server Role Properties 'dbcreator' dialog.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.