How do I open Parallels Access settings menu?

- Parallels Access
- Parallels Access for Business

Question

- I need to adjust Parallels Access settings. How do I do that?

iPadOS

Please go to **Settings** and scroll down -> you will find **Parallels Access** settings there:

iOS

Go to **Settings** and scroll down -> you will find **Parallels Access** settings there:

Android

Please hit the 'extended menu' button on a mobile device (while being on 'My Computers' or 'App Launcher' screens of Parallels Access) and tap on **Settings**:

Note: An 'extended menu' button on Android-based devices could be a part of User Interface (3 vertical dots, shown on the picture below) or a hardware button located next to the home button (like on Samsung Galaxy Tab)

The following screen will appear after tapping on the **Settings** button:

Settings description

- **Keep me signed in**

This option allows you to start Parallels Access without typing in your credentials each time.

- **Disable Auto-lock**

  This option prevents a mobile device's screen sleep when Parallels Access is active.
- **Show keyboard automatically**

Parallels Access shows keyboard automatically when a user taps into an active text field where text can be entered.

- **Run in Background**

  Parallels Access with stay connected to remote computer desired amount of time (tap on the option to choose time frame) even if you moved Access to background on your mobile device.
- **Parallels Desktop Retina Mode** (iOS only)

  Special mode supporting the use of Windows applications in Parallels Desktop running on MacBook Pros with Retina Display.
- **Mute sound**

For more information please refer to Parallels Access User's Guide

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