

# **Upgrading Parallels Mac Management for Microsoft SCCM**

- Parallels Mac Management 6.1
- Parallels Mac Management 3.5
- Parallels Mac Management 5.0
- Parallels Mac Management 6.0
- Parallels Mac Management 7.0
- Parallels Mac Management 8.0

## **Upgrading to PMM v8:**

Starting from Parallels® Mac Management for SCCM (PMM) version 8, the **upgrade requires a reboot** of the server running PMM Proxy. The installer will prompt you for it.

### Download the Installer for Parallels Mac Management for Microsoft SCCM

Copy it on every Server with PMM components including machines with SCCM console only where PMM Console extension is installed and run the installer.

The installer will detect components that are already there and allow upgrading them to PMM v8.

Once the upgrade is finished, the configuration wizard will be launched automatically for each service.

It's important to finish configuration for each upgraded service at this point in order to ensure proper functionality, though if you intend to do it later, configuration wizards can be found at Start > Apps:

**NOTE:** <u>Please ensure that **Apple Push Notification services** connectivity issue is resolved before upgrading to <u>Parallels Mac Management 8.5</u></u>

## **Upgrading to PMM v7:**

Starting from PMM version 7, upgrade procedure is more automated, so there is no need to remove any previous versions of PMM components.

In order upgrade PMM to version 7 the following steps should be performed:

#### Download the Installer for Parallels Mac Management for Microsoft SCCM

Copy it on every Server with PMM components including machines with SCCM console only where PMM Console extension is installed and run the installer.

Installer will detect components which are already there and allow upgrading them to PMM v7 or above.

Once upgrading is finished, configuration wizard will be launched automatically for each service.

It's important to finish configuration for each upgraded service at this point in order to ensure proper functionality, though if you intend to do it later, configuration wizards can be found at Start > Apps:

# Upgrading to PMM v6.1 and below:

To upgrade **Parallels Mac Management for Microsoft SCCM** to a newer version, you need to uninstall the current version and then install a new one.

To run the uninstaller, go to **Control Panel > Programs > Uninstall a program** and uninstall the **Parallels Mac Management for Microsoft SCCM** program.

**NOTE:** If **Parallels Mac Management** components are installed on different servers, you need to uninstall each component individually.

When done, install the new version of **Parallels Mac Management for Microsoft SCCM**. Please note that after upgrading **Parallels Mac Management** you need to recreate **NetBoot** and **NetRestore** images and upgrade the **Parallels Mac Client** on each managed **Mac**.

Starting from version 4.5 there is an option to upgrade **Parallels Mac Management Client** automatically:

For additional information please refer to <u>Administrator's Guide p.63</u> for further instructions.

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