



Unable to Start Virtual Machine : Problem ID 374

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptom

I cannot start my virtual machine with the following error messages :

Unable to complete the operation for the virtual machine
The virtual machine ID is invalid. To resolve the problem, remove the virtual machine from the list and

Problem ID: 374

Resolution

1. Click OK button to close the notification window.
2. Open Parallels Desktop Control Center: right-click on the Parallels Desktop icon in the **Dock**, then select **Control Center** (Virtual Machines list in older versions).
3. Right-click on the virtual machine you want to remove and click **Remove** then press **Keep files**

4. Locate your virtual machine on your Mac hard drive
5. Double-click on your virtual machine's .pvm file to start it. Your virtual machine will be registered in the Parallels Desktop **Control Center** again.

#- INTERNAL -#

WARNING: this article is linked with PD Error Reporting. Do not modify this article without consulting with CPA Trainers.
