

## How to reset user Home folder permissions on Mac (reset ACL)

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition

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## Information

In order to perform necessary operation you should boot your Mac into **OS X Recovery**:

1. Restart your Mac and hold down Command+R keys until you Apple logo appears on the screen.

**NOTE:** If you see a login window or your own desktop instead of the Utilities window, it's possible that you didn't press **Command+R** early enough. Restart your computer and try again.

This is how **OS X Recovery** looks like:

- 2. Open **Disk Utility** and run a permissions repair on your startup volume:
  - ♦ Select your MacintoshHD on the left side of the window, select First Aid tab on the right side.
  - ♦ Click **Repair disk permissions**.
  - ◆ After this is complete, close **Disk Utility** and restart your Mac normally (select **Apple logo** > **Restart** from the menu bar).

**NOTE:** Repair disk permissions feature is only available in *Yosemite 10.10.X* and *earlier versions of OS X*. In El Capitan this feature included in System Integrity Protection function.

If you are using El Capitan, please:

- 1. Open **Terminal** from the **Utilities** menu.
- 2. Type in **resetpassword** and hit **Return\Enter**. A Reset Password window opens.
- 3. Select your username from the drop-down menu labeled **Select the user account (NOT** System Administrator/root).
- 4. Click the **Reset** button at the bottom of the window in the **Reset home folder permissions and ACLs** section.
- 5. Quit the **Password Utility** and go back to the main recovery screen.
- 6. On your keyboard, press Cmd + Q and restart your computer (Select Apple logo > Restart from the menu bar). It's very important that you don't hold down the power button to exit the recovery session, or the ACL reset won't be performed.

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