

# A Mac Shared folder is not displayed in a Windows virtual machine

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

# **Symptoms**

Files located in the Mac Shared folder /Users/Shared are not displayed in Windows.

#### Cause

The Mac files located in the *Shared* folder have the /*Users/Shared*/physical path, but only *Home* directory that has /*Users/yourUserName*/path is shared in Windows virtual machine configuration by default.

## Resolution

You may choose one of the following options:

### Set up a custom shared folder

1. Open Windows virtual machine's <u>configuration</u> > **Options** > **Sharing** > click on **Custom Folders.** 



4. Start Windows virtual machine, on the desktop click on <b>Mac Files</b> > <b>Shared</b> to get the access.
4. Start windows virtual machine, on the desktop enek on water ries > shared to get the access.
Share All disks
1. Open Windows virtual machine's <u>configuration</u> > <b>Options</b> > <b>Sharing</b> > click on <b>Share folders</b> > choose <b>All disks.</b>

