



Mouse scrolling is not smooth while working in MS Office

- Parallels Desktop for Mac Standard Edition

Symptoms

- Mouse scrolling is not smooth while working in MS Office
- Delay when typing in Microsoft Word

Resolution

1. MS Office requires at least 2 GB of memory and 2 CPUs. Please check these requirements in the virtual machine configuration > **Hardware** > **CPU & Memory**.
2. Check the following Microsoft Office options:

Open **Word**, click **File** > **Options** > **Advanced** > **Display**, and perform one or all of the following steps:

- ◆ Disable the option "**Update document content while dragging**".
- ◆ Disable the option "**Use subpixel positioning to smooth fonts on screen**".
- ◆ Disable Add-Ins (Bloomberg, as an example).

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