

Unable to switch desktops using shortcuts

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

I have several Desktop windows opened on the Mac side along with Parallels Desktop. For some reason, I cannot use "Ctrl-1", or "Ctrl-2", or "Ctrl-3" shortcuts in order to switch Desktops in macOS when a Windows virtual machine is running:

Cause
Mac/Parallels Desktop misconfiguration.
Resolution
1. Click Apple logo -> System Preferences -> Keyboard -> Shortcuts -> Mission Control and make sure that "Switch to Desktop (#number)" shortcuts are enabled.



