## || Parallels<sup>®</sup>

## Ninjatrader application stopped working on startup

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 9 and older
- Parallels Desktop for Mac Standard Edition

## Symptoms

• I am unable to launch NinjaTrader program in my Windows virtual machine. The program crashes on startup:

## Resolution

Please delete an update for Windows (KB2836988) which was installed in your Windows virtual machine, as described in this thread: <u>Ninjatrader application stopped working</u>

Go to Control Panel -> Programs -> Programs and Features -> on the right pane choose 'View installed updates'

Locate Update for Microsoft Windows (KB2836988) - right-click and uninstall -> reboot and launch NinjaTrader.

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