



Coherence mode and dynamic resolution issues after guest Windows 8.1 upgrade or installation.

Symptoms

Dynamic resolution doesn't work or Coherence doesn't work on a Windows 8.1 Virtual Machine.

Resolution

To update the display driver:

1. Press **Cmd + R**, enter **devmgmt.msc** and hit Enter, **Device Manager** window will pop up.
 2. Expand **Display adapters** item.
 3. Right-click on **Microsoft Basic display** and select **Update Driver Software...** from the menu.
 4. Click on **Browse my computer for driver software**, then select **Let me pick from a list of device drivers on my computer**.
 5. Click **Have disk...** button. Click on **Browse...** and navigate to **C:\Program Files\Parallels\Parallels Tools\Drivers\prl_dd** (or **C:\Program Files (x86)\Parallels\Parallels Tools\Drivers\prl_dd** for 64-bit Windows edition, select **prl_dd.inf** file and click **OK**. Then click **Next** and confirm driver installation.
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