



Keyboard doesn't work after logging in to Windows

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

Keyboard stops working after I log in to Windows.

Cause

Windows misconfiguration: Filter keys are turned on.

Resolution

- Start your Windows virtual machine.
- Go to **Start > Control Panel > Ease of Access**.
- Click on the **Make the keyboard easier to use** link.
- Scroll down to the **Make it easier to type** section.
- Clear the **turn on Filter keys** checkbox.