



Can I use Parallels Access on multiple computers and mobile devices?

- Parallels Access

Symptoms

- I have an active Parallels Access subscription, is it possible to use several devices to connect to the remote computer?
- I have several Macs/PCs, can I connect from Parallels Access on my mobile device to all my computers?

Resolution

Parallels Access subscription could be used on all customer's mobile devices. In order to connect to the remote PC from any mobile devices please login to Parallels Access with the same Parallels account which contains the subscription.

With a Parallels Access subscription, you can add up to 5 computers and connect to them using Parallels Access mobile apps or any web-browser.

In order to add an additional computer to Parallels Access, please visit [KB 116728](#).

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